

In Focus Optical Shop Warranty and Return Policy

In Focus Optical Shops will stand behind the products we sell and work hard to maintain satisfaction for our patients.

Lenses: If your lenses appear to be defective for any reason, due to a manufacturer's defect, we will replace the defective lens **one** time only at no charge for **one** year from the date of purchase. The same replacement/warranty policy applies to coatings that appear to be defective as well. Abused lenses will not be warranted.

If your eye doctor finds it necessary to change your prescription, we will remake your prescription **one** time only at no charge within **three** months from the original prescription date. Any changes after the one time remake will be charged at normal price.

Frames: If any part of your frame breaks due to a manufacturer's defect, we will repair or replace the defective part or frame **one** time at no charge for **one** year from the date of purchase. Please note that replacement of frames and determination of misuse or defect is up to the discretion of In Focus Optical Shop.

Eyewear purchased at In Focus Optical Shops will be adjusted and repaired at no cost for as long as you own the eyewear. Please note that we cannot be responsible for damage to eyeglasses older than one year while attempting to adjust or repair.

Refunds, Exchanges, Returns: Frames can be returned in new condition within **30 days** for an exchange or refund. Lenses can be exchanged within **30 days** one time only. Lenses will not be refunded as they were made as prescribed and have been customized to your specifications.